



TendanceRh
SERVICES CONSEILS SUR MESURE

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Career Opportunity

Product Engineer – technical support

Job posting: 2011-0926

Permanent position

Location : Saint-Jérôme

Request date: October 2011

Our client, a division de Hubbell Power Systems, is a manufacturer in the field of composite materials located in Saint-Jérôme. It is recognized worldwide for the quality of its products in the electrical field. Its clients come from the field of Energy. His team design tailor pieces to the specific needs of each client.

Responsibilities

Under the supervision of the Product Manager, you will join the team time as a **product engineer** to support sales team of North America. You will participate in developing the solution, preparing your bid and will track your order through to delivery. To do this, you will work closely with the departments of engineering and production. You will participate in the activities of representation in both Canada and the United States. Your main tasks will include:

- Analyse customer request to propose appropriate technical solutions
- design the product configuration in conjunction with engineering;
- prepare submissions and any supporting document to the tender (technical drawing, specification, etc.);
- follow up the production and delivery processes;
- contribute proactively to solve any problems related to orders and delivery;
- do the after sale support to customers;
- develop excellent relationship with customers by active communication;
- present product specifications;
- attend conferences and exhibitions to exhibit electrical industry.

Competencies profile

Basic requirements

- Bachelor of Engineering or specialization in a technical field related to manufacturing or electric power sector;
- from 2 to 5 years experience in a technical position with product configuration and Technical Representation (an asset);
- excellent mastering of the Office suite;
- knowledge of AutoCAD (or other CAD software); an asset;
- knowledge of an ERP system (SAP or other);
- bilingual French and English (verbal and written) required.



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Skills

- Proficient in engineering design;
- excellent customer relationships;
- excellent
- strong sense of organization;
- perseverance;
- autonomy and resourcefulness;
- team spirit.

Other requirements

You must have a driver's license and a car.

This position requires travel outside the metropolitan area once or twice per month

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You must have a valid Canadian passport.

If you are interested by these challenges, please send us your resume now by specifying the number of office 2011-09-26.

Dominique Gagnon, CRHA - TendanceRh

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